

# Continuous enrollment unwind data

## Apple Health data during the unwind

### Background

Due to the COVID-19 public health emergency (PHE) and associated federal regulations, many individuals received continuous Apple Health (Medicaid) coverage since March 2020 regardless of changes to their income, assets, household size and other eligibility criteria. This extension ended March 31, 2023 due to the Consolidated Appropriation Act, 2023. The Health Care Authority (HCA) and Department of Social and Health Services (DSHS) resumed normal operations April 1, 2023.

View the [Apple Health termination dashboard](#).

### Public Health Emergency Eligibility Dashboard

Terminations for not renewing eligibility resumed May 31, 2023. The data tables below<sup>1</sup> illustrate the volume of individuals that may lose coverage. Clients receiving Apple Health due to the PHE will have eligibility redetermined at their next renewal.



<sup>1</sup> Data source: ProviderOne (unless otherwise noted)



## Color key

**This key corresponds with the image above.**

Blue shows clients who were extended on Apple Health due to the PHE continuous enrollment requirement. Orange shows all other clients.

| Example table | Clients extended due to PHE | All other clients |
|---------------|-----------------------------|-------------------|
| Example       | Example                     | Example           |

Clients due for renewal 07/31/2023 (Modified Adjusted Gross Income (MAGI) and Classic): 235,223<sup>2</sup>

## MAGI data

### Overall eligibility by month

Data as of 08/09/2023.

| Month/Year     | Clients extended due to PHE | All other clients |
|----------------|-----------------------------|-------------------|
| August 2023    | 4,799                       | 29,262            |
| September 2023 | 5,996                       | 33,019            |
| October 2023   | 10,696                      | 127,872           |
| November 2023  | 12,973                      | 149,950           |
| December 2023  | 12,949                      | 156,553           |
| January 2024   | 11,019                      | 129,089           |
| February 2024  | 11,859                      | 132,124           |
| March 2024     | 12,768                      | 132,066           |
| April 2024     | 8,891                       | 115,593           |

### Overall eligibility by managed care organization

Data as of 08/09/2023.

| Managed Care Organization           | Clients extended due to PHE | All other clients |
|-------------------------------------|-----------------------------|-------------------|
| Amerigroup                          | 17,357                      | 111,021           |
| Community Health Plan of Washington | 18,855                      | 139,647           |
| Coordinated Care or Washington      | 13,909                      | 99,059            |
| Molina                              | 78,819                      | 508,282           |
| UnitedHealthcare                    | 20,775                      | 124,644           |

<sup>2</sup> Data source: Automated Client Eligibility System (ACES), the Medicaid eligibility system of record

### Clients extended due to PHE by age group

Data as of 08/09/2023.

| Age group by years | Clients extended due to PHE |
|--------------------|-----------------------------|
| 0-5                | 9,880                       |
| 6-18               | 24,842                      |
| 19-25              | 29,058                      |
| 26-35              | 35,532                      |
| 35-44              | 27,296                      |
| 45-54              | 15,871                      |
| 55-64              | 12,533                      |
| >=65               | 3,881                       |

### Classic Medicaid data

#### Overall eligibility by month

Data as of 08/09/2023.

| Month/Year     | Clients extended due to PHE | All other clients |
|----------------|-----------------------------|-------------------|
| August 2023    | 6,663                       | 3,750             |
| September 2023 | 1,038                       | 6,960             |
| October 2023   | 1,376                       | 10,917            |
| November 2023  | 1,472                       | 11,456            |
| December 2023  | 1,345                       | 10,565            |
| January 2024   | 5,405                       | 10,814            |
| February 2024  | 1,949                       | 11,103            |
| March 2024     | 2,522                       | 11,478            |
| April 2024     | 3,484                       | 11,024            |

#### Overall eligibility by managed care organization

Data as of 08/09/2023.

| Managed Care Organization           | Clients extended due to PHE | All other clients |
|-------------------------------------|-----------------------------|-------------------|
| Amerigroup                          | 209                         | 932               |
| Community Health Plan of Washington | 210                         | 1,187             |
| Coordinated Care or Washington      | 1,624                       | 15,981            |
| Molina                              | 519                         | 2,196             |
| UnitedHealthcare                    | 279                         | 1,262             |

**Clients extended due to PHE by age group**

Data as of 08/09/2023.

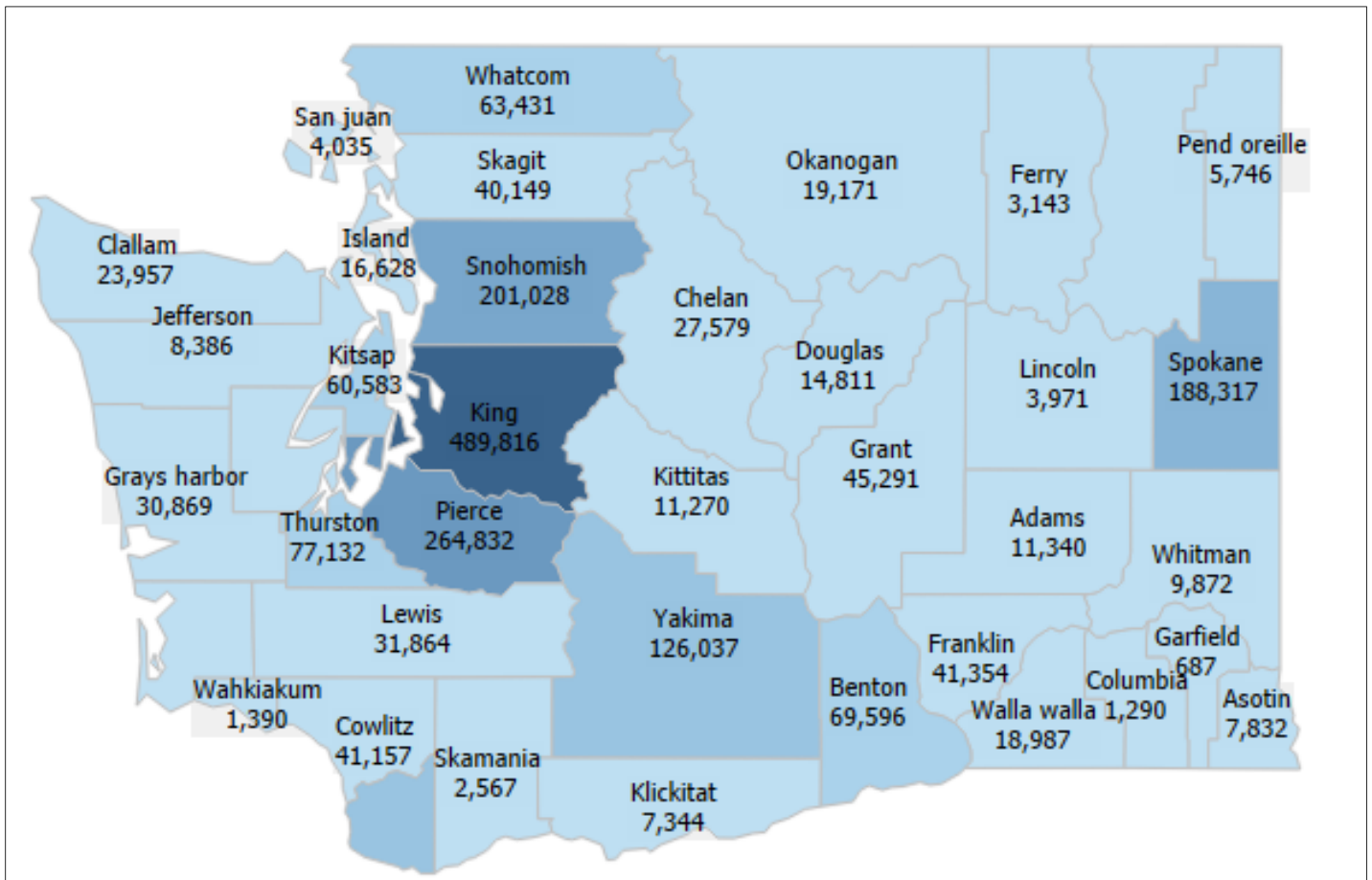
| Age group by years | Clients extended due to PHE |
|--------------------|-----------------------------|
| 0-5                | 434                         |
| 6-18               | 1,052                       |
| 19-25              | 1,581                       |
| 26-35              | 1,129                       |
| 35-44              | 1,876                       |
| 45-54              | 2,268                       |
| 55-64              | 3,774                       |
| >=65               | 15,516                      |

**Apple Health client eligibility map**

The map represents counts of all clients on Apple Health and their county of residence.

Data as of 08/14/2023.

The darker blue colors represent the top 10 most populous counties.



### Clients extended due to PHE by county

#### Combined total of MAGI and Classic clients

Data as of 08/09/2023.

| County   | Number of clients | County       | Number of clients | County      | Number of clients |
|----------|-------------------|--------------|-------------------|-------------|-------------------|
| Adams    | 764               | Grays Harbor | 2,410             | Pierce      | 22,789            |
| Asotin   | 575               | Island       | 1,532             | San Juan    | 391               |
| Benton   | 5,809             | Jefferson    | 919               | Skagit      | 3,549             |
| Chelan   | 2,417             | King         | 44,443            | Skamania    | 194               |
| Clallam  | 2,132             | Kitsap       | 5,438             | Snohomish   | 18,106            |
| Clark    | 12,217            | Kittitas     | 1,051             | Spokane     | 16,948            |
| Columbia | 110               | Klickitat    | 613               | Stevens     | 1,364             |
| Cowlitz  | 3,221             | Lewis        | 2,614             | Thurston    | 6,901             |
| Douglas  | 1,282             | Lincoln      | 312               | Wahkiakum   | 115               |
| Ferry    | 223               | Mason        | 1,889             | Walla Walla | 1,658             |
| Franklin | 2,980             | Okanogan     | 1,400             | Whatcom     | 5,857             |
| Garfield | 57                | Pacific      | 707               | Whitman     | 772               |
| Grant    | 3,232             | Pend Oreille | 441               | Yakima      | 8,955             |

### Clients extended due to PHE by race

#### Combined total of MAGI and Classic clients

Data as of 08/09/2023.

| Race             | Clients extended due to PHE |
|------------------|-----------------------------|
| White            | 112,489                     |
| Other            | 21,625                      |
| Black            | 14,700                      |
| Asian            | 11,371                      |
| Not Provided     | 11,244                      |
| Pacific Islander | 7,588                       |
| American Indian  | 6,976                       |
| Hawaiian         | 520                         |
| Alaskan Native   | 7                           |

### Clients extended due to PHE by ethnicity

#### Combined total of MAGI and Classic clients by ethnicity

Data as of 08/09/2023.

| Ethnicity    | Clients extended due to PHE |
|--------------|-----------------------------|
| Not Hispanic | 127,729                     |
| Hispanic     | 36,242                      |

## Clients extended due to PHE by top 15 languages

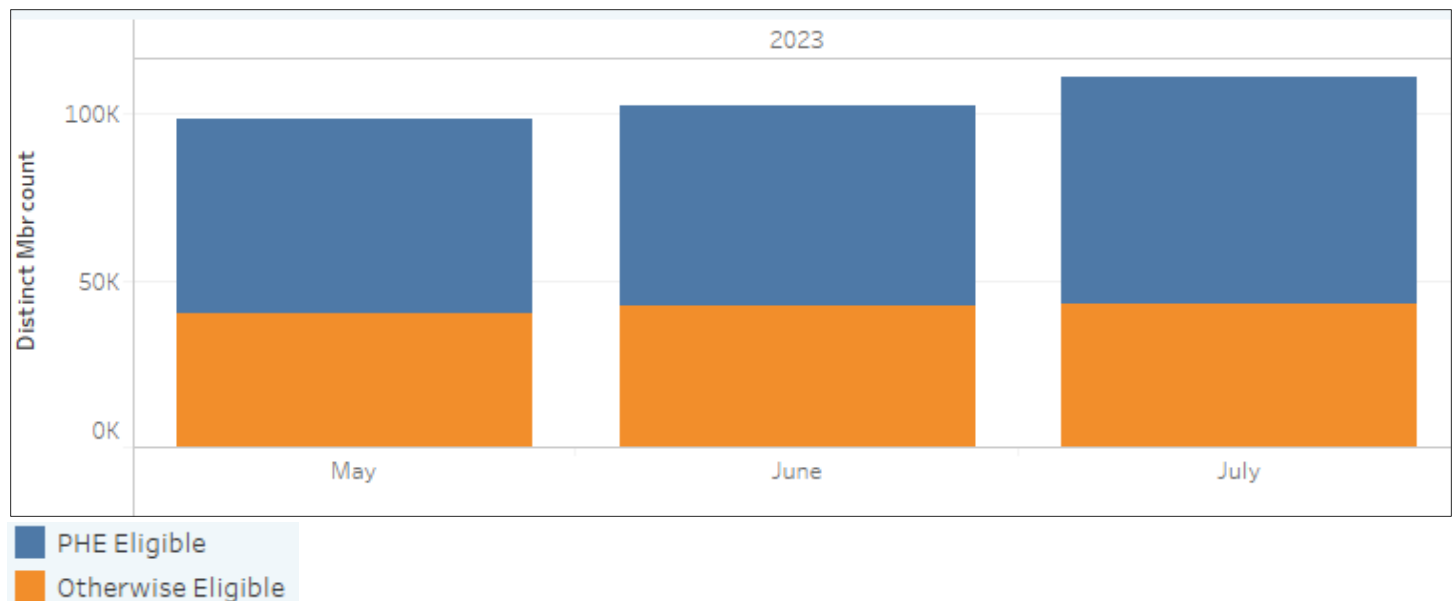
### Combined total of MAGI and Classic clients

Data as of 08/09/2023.

| Language         | Clients extended due to PHE |
|------------------|-----------------------------|
| English          | 166,478                     |
| Spanish          | 11,322                      |
| Russian          | 1,585                       |
| Vietnamese       | 1,135                       |
| Ukrainian        | 915                         |
| Chinese          | 836                         |
| Korean           | 357                         |
| Dari             | 326                         |
| Arabic           | 305                         |
| Somali           | 247                         |
| Panjabi; Punjabi | 164                         |
| Amharic          | 140                         |
| Other Language   | 133                         |
| Farsi            | 120                         |
| Tigrinya         | 112                         |

## Apple Health Termination Dashboard<sup>3</sup>

The data tables below are point-in-time show the number of clients terminated from Apple Health at the end of each month; this is regardless of their renewal end date or if they return (churn) to Apple Health at a later date. For example, a client originally due for renewal 12/31/2023 but reported a change that resulted in ineligibility 05/31/2023 is counted as a termination in May 2023. View our [talking points for more information](#).



<sup>3</sup> Data source used: Internal ProviderOne data.

All clients regardless of PHE status (MAGI and Classic)

**Number of terminations for all reasons**

Data as of 08/09/2023.

| Termination date | MAGI clients terminated | Classic clients terminated | Total terminated |
|------------------|-------------------------|----------------------------|------------------|
| 05/31/2023       | 107,647                 | 8,316                      | 115,963          |
| 06/30/2023       | 107,423                 | 6,757                      | 114,180          |
| 07/31/2023       | 102,123                 | 9,058                      | 111,181          |

MAGI data

**07/31/2023 terminations of clients extended due to PHE**

Data as of 08/09/2023.

| Termination category <sup>4</sup>              | Clients extended due to PHE |
|--|-----------------------------|
| Client did not respond to renewal request      | 61,688                      |
| Client did not respond to verification request | 76                          |
| Client requested closure                       | 280                         |
| Financial eligibility reason                   | 1,179                       |
| Non-financial eligibility reason               | 856                         |

**07/31/2023 terminations of all other clients**

Data as of 08/09/2023.

| Termination category <sup>4</sup>              | All other clients |
|--|-------------------|
| Client did not respond to renewal request      | 14,286            |
| Client did not respond to verification request | 2,220             |
| Client requested closure                       | 3,467             |
| Financial eligibility reason                   | 9,597             |
| Non-financial eligibility reason               | 8,439             |

**Terminations 07/31/2023 by MCO – all reasons**

Data as of 08/09/2023.

| Managed Care Organization           | Clients extended due to PHE | All other clients |
|-------------------------------------|-----------------------------|-------------------|
| Amerigroup                          | 7,858                       | 3,973             |
| Community Health Plan of Washington | 7,489                       | 5,004             |
| Coordinated Care of Washington      | 5,858                       | 3,421             |
| Molina                              | 26,546                      | 17,170            |
| UnitedHealthcare                    | 9,373                       | 4,922             |

<sup>4</sup> See page 10 for information on termination categories.

### Terminations 07/31/2023 by age – all reasons

Data as of 08/09/2023.

| Age group by years | Clients extended due to PHE | All other clients |
|--------------------|-----------------------------|-------------------|
| 0-5 <sup>5</sup>   | 3,127                       | 2,828             |
| 6-18               | 8,230                       | 7,011             |
| 19-25              | 15,772                      | 7,852             |
| 26-35              | 14,533                      | 7,367             |
| 35-44              | 9,773                       | 5,568             |
| 45-54              | 5,580                       | 3,333             |
| 55-64              | 3,875                       | 2,766             |
| >=65               | 3,191                       | 997               |

### Classic data

#### 07/31/2023 terminations of clients extended due to PHE

Data as of 08/09/2023.

| Termination category <sup>4</sup>              | Clients extended due to PHE |
|--|-----------------------------|
| Client did not respond to renewal request      | 2,466                       |
| Client did not respond to verification request | 94                          |
| Client requested closure                       | 16                          |
| Financial eligibility reason                   | 89                          |
| Non-financial eligibility reason               | 1,729                       |

#### 07/31/2023 terminations of all other clients

Data as of 08/09/2023.

| Termination category <sup>4</sup>              | All other clients |
|--|-------------------|
| Client did not respond to renewal request      | 998               |
| Client did not respond to verification request | 204               |
| Client requested closure                       | 63                |
| Financial eligibility reason                   | 314               |
| Non-financial eligibility reason               | 2,676             |

### Terminations 07/31/2023 by MCO – all reasons

Data as of 08/09/2023.

| Managed Care Organization           | Clients extended due to PHE | All other clients |
|-------------------------------------|-----------------------------|-------------------|
| Amerigroup                          | 251                         | 269               |
| Community Health Plan of Washington | 266                         | 248               |
| Coordinated Care of Washington      | 325                         | 674               |
| Molina                              | 745                         | 680               |
| UnitedHealthcare                    | 282                         | 230               |

<sup>5</sup> Data does not reflect implementation of continuous eligibility for kids 0-6. HCA is working to reopen Apple Health for kids whose coverage should be continued under the new policy.



### Terminations 07/31/2023 by age – all reasons

Data as of 08/09/2023.

| Age group by years | Clients extended due to PHE | All other clients |
|--------------------|-----------------------------|-------------------|
| 0-5 <sup>5</sup>   | 284                         | 129               |
| 6-18               | 468                         | 676               |
| 19-25              | 380                         | 547               |
| 26-35              | 265                         | 328               |
| 35-44              | 334                         | 330               |
| 45-54              | 348                         | 352               |
| 55-64              | 507                         | 624               |
| >=65               | 1,831                       | 1,444             |

### MAGI and Classic clients – all clients

#### Terminations 07/31/2023 by county – all reasons

Data as of 08/09/2023.

| County   | Number of clients terminated | County       | Number of clients terminated | County      | Number of clients terminated |
|----------|------------------------------|--------------|------------------------------|-------------|------------------------------|
| Adams    | 508                          | Grays Harbor | 1,409                        | Pierce      | 14,120                       |
| Asotin   | 303                          | Island       | 908                          | San Juan    | 188                          |
| Benton   | 3,193                        | Jefferson    | 473                          | Skagit      | 2,102                        |
| Chelan   | 1,440                        | King         | 26,736                       | Skamania    | 88                           |
| Clallam  | 1,168                        | Kitsap       | 3,089                        | Snohomish   | 11,134                       |
| Clark    | 6,554                        | Kittitas     | 565                          | Spokane     | 9,063                        |
| Columbia | 59                           | Klickitat    | 285                          | Stevens     | 747                          |
| Cowlitz  | 1,863                        | Lewis        | 1,495                        | Thurston    | 4,059                        |
| Douglas  | 763                          | Lincoln      | 155                          | Wahkiakum   | 63                           |
| Ferry    | 136                          | Mason        | 1,212                        | Walla Walla | 840                          |
| Franklin | 1,808                        | Okanogan     | 787                          | Whatcom     | 3                            |
| Garfield | 40                           | Pacific      | 350                          | Whitman     | 3,125                        |
| Grant    | 1,921                        | Pend Oreille | 215                          | Yakima      | 477                          |

### Terminations 07/31/2023 by race – all reasons

Data as of 08/09/2023.

| Race             | Number of clients terminated |
|------------------|------------------------------|
| White            | 63,263                       |
| Other            | 14,433                       |
| Black            | 9,211                        |
| Not Provided     | 8,239                        |
| Asian            | 5,738                        |
| Pacific Islander | 4,738                        |
| American Indian  | 4,710                        |
| Hawaiian         | 304                          |
| Alaskan Native   | 6                            |

### Terminations 07/31/2023 by ethnicity – all reasons

Data as of 08/09/2023.

| Ethnicity    | Number of clients terminated |
|--------------|------------------------------|
| Not Hispanic | 71,897                       |
| Hispanic     | 23,833                       |

### Terminations 07/31/2023 by top 15 languages – all reasons

Data as of 08/09/2023.

| Language         | Number of clients terminated |
|------------------|------------------------------|
| English          | 98,095                       |
| Spanish          | 8,307                        |
| Russian          | 856                          |
| Vietnamese       | 580                          |
| Chinese          | 301                          |
| Ukrainian        | 259                          |
| Somali           | 210                          |
| Arabic           | 177                          |
| Dari             | 140                          |
| Korean           | 134                          |
| Amharic          | 88                           |
| Other Language   | 81                           |
| Cambodian/Khmer  | 73                           |
| Panjabi; Punjabi | 68                           |
| Portuguese       | 66                           |

**Note:** This report sunsets June 2024. Data is preliminary, especially for recent months since individuals may requalify for Apple Health within two months of coverage ends. For questions, email [AHeligCovid19@hca.wa.gov](mailto:AHeligCovid19@hca.wa.gov). Find other Apple Health client eligibility data on HCA's [client eligibility data dashboard](#).

### Termination categories

The following termination categories are used on pages 6-8.

- **Client did not respond to renewal request:** Client could not be automatically renewed through an exparte process and did not complete or return a renewal or eligibility review form when requested. Clients are given at least 30 days to complete a renewal.
- **Client did not respond to verification request:** Required verification was requested from the client after exhausting available verification sources. Verification is needed to determine ongoing eligibility, but the client did not respond.
- **Client requested closure:** Client chose to terminate Apple Health coverage.
- **Financial eligibility reason:** Includes terminations for over Apple Health program income and, when applicable, resource limits.
- **Non-financial eligibility reason:** Includes clients terminated from Apple Health for moving out of state, passing away, or not meeting certain non-income/resource requirements.