Your Trusted Partner in Managed Care

ActivStyle®
Your Medical Supply Advocate

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You have challenges, we have solutions

ActivStyle is your trusted partner in managed care. We are contracted with more than 1,000 payors, so we know the challenges you face.

With real-world experience, ActivStyle provides healthcare solutions that support the evolving needs of today's managed care plans. We offer solutions that can help you reduce costs, manage utilization of product, increase member satisfaction, and improve clinical outcomes. Your members will benefit from our industry-leading customer service, medical grade supplies, and convenient, on time, discreet, and free home delivery.

Above all, ActivStyle is committed to faithfully upholding our responsibility related to the compliance of all relevant requirements set forth from the Center for Medicare and Medicaid Services (CMS), the Accreditation Commission for Health Care (ACHC), our accreditor, and the laws within the states we operate.

About ActivStyle

Founded in 1996, ActivStyle leads the industry in reliable home delivery of high-quality medical supplies. ActivStyle has earned a solid reputation among individual customers, healthcare providers, case managers, and leading manufacturers for our renowned personalized service and uncompromising commitment to quality, compliance, and superior customer care.

ActivStyle is America's largest insurance-reimbursed provider of incontinence products and related home medical supplies.

Our team of dedicated, proactive professionals applies a caring attitude to helping people who have medical problems achieve more freedom and dignity in their lives.

ActivStyle's leadership team has deep industry experience and expertise in medical supplies and equipment. Our executive team has nearly 100 years of combined industry experience working with some of America's most recognized healthcare organizations.

We work with Medicare, Medicaid, and many other insurance plans.

Our unmatched expertise within the ever-changing medical insurance industry uniquely positions ActivStyle to partner with you to understand how your insurance plan works as it relates to home medical supplies needed by your members.

- Medicare provider in 47 states
- Contracted with Medicaid in 40 states and the District of Columbia
- In-network with more managed care plans than any other medical supplier in our industry

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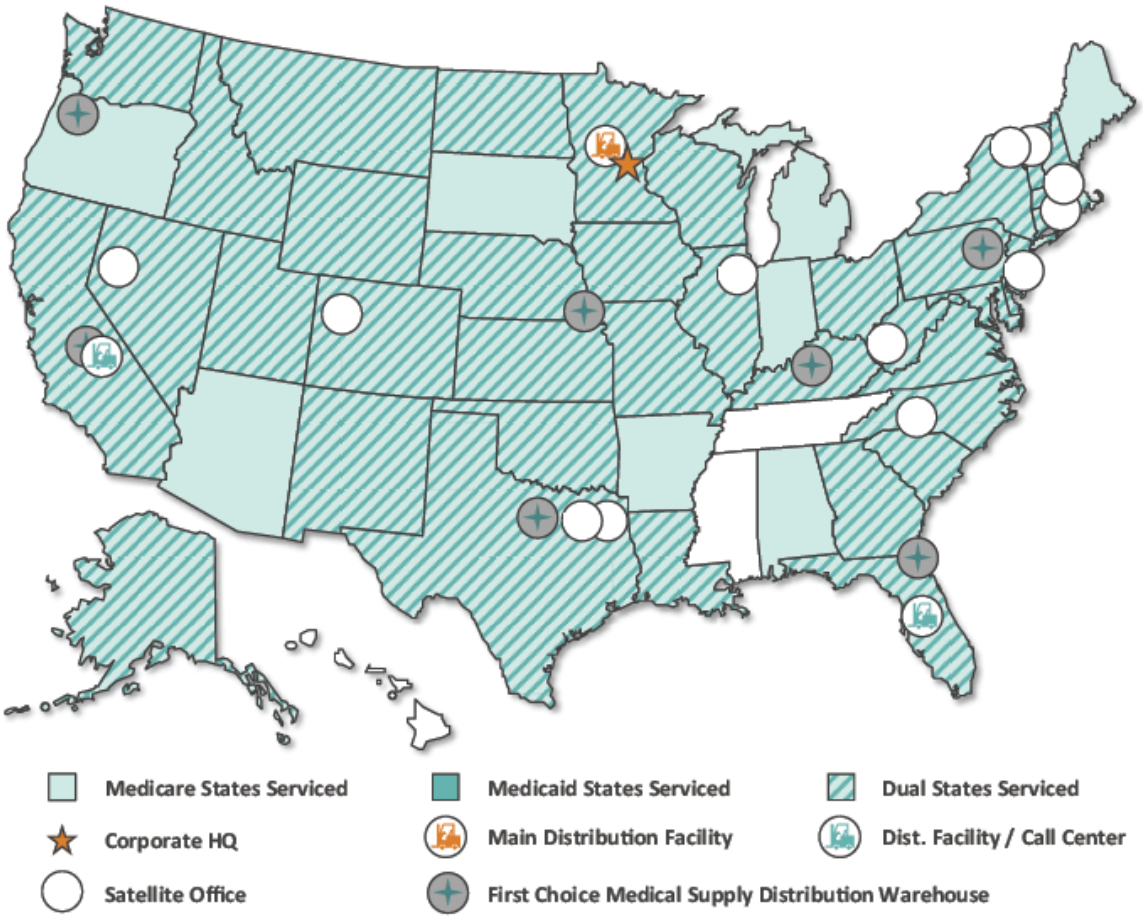
National scope - We're everywhere your members are



Member benefits

At ActivStyle, we are dedicated to making the lives of our customers easier by handling all the insurance paperwork, securing a prescription or CMN, providing reliable shipments of medical supplies, and following up each month to ensure customers have the supplies they need.

Our high level of personal customer service will translate to greater member loyalty and satisfaction.

Health Plan / Provider benefits

Working with ActivStyle will allow you to achieve more with less. Our expertise and processes will help you control costs, improve clinical outcomes, and realize financial results through:

- Member retention and growth
- Quality/HEDIS collaboration
- Documentation of medical necessity
- Collection of documentation (Rx, CMN, etc.)
- Electronic billing to payor requirements
- Appropriate coordination of benefits

The ActivStyle difference

Changing expectations in healthcare are presenting new challenges to the industry. ActivStyle is uniquely positioned to help you and your members succeed with enhanced quality of care, reduced cost, and increased member satisfaction.

- **Compassionate & personalized service**
  Compassionate customer care is the core of our business. Our Product Experts understand the needs of our customers and always strive to do what's right.

  With a Net Promoter Score of 60, we rank among the very best in our industry.

- **Fast & convenient service**
  Your members will benefit from excellent service and a large distribution network across North America. We ship directly to your members' home in discreet brown boxes.

- **We take care of all the details**
  ActivStyle takes care of all the details for your members. We'll contact the doctor for a prescription, verify benefits, and confirm monthly orders.

- **Wide selection of products**
  ActivStyle is your trusted, full-service provider of high-quality, medical grade supplies for at-home use. We offer a wide variety of products including diapers, protective underwear, bladder control products, catheters, ostomy supplies, nutritional supplements, and more for adults and children.

- **Exceed industry standards**
  We continuously conduct product development and research. Every incontinence product we offer is tested by an independent laboratory and has proven to meet or exceed the standards of the National Association for Continence and state Medicaid standards.

- **Product utilization management**
  ActivStyle partners with you to make sure that your members need and use the medical supplies they receive. On average, our customer's utilization is 35% less than the industry's. This reduces waste, saves you money, and increases member satisfaction.

- **ACHC accredited**
  As a home medical equipment supplier, ActivStyle is accredited by the Accreditation Commission for Health Care (ACHC). Accreditation by ACHC reflects ActivStyle's dedication and commitment to meeting standards that facilitate a high level of performance and patient care.

Your trusted partner in managed care

Our mission

ActivStyle's mission is to become the leading medical products supplier through superior service, integrity, innovation, and professionalism, including **always doing what's right** for our customers, referral sources, payers, and employees.
We strive to make our patients' lives easier.

Contact us

Michael Barish, VP of Operations

Phone: 612.260.5016
Email: MBarish@ActivStyle.com
Website: ActivStyle.com

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